



Oct 2024

Guidance for Fahe Members/partners administering the Helene form with residents:

- DO inform residents that any information provided on the Helene form is being gathered to support future assessment regarding what resources or services may be available.
- DO NOT promise or infer that assistance will be provided as a result of any information shared/provided.
- DO inform residents that completing the Helene form is NOT creating any agreement between the resident and Fahe, a Fahe Member or partner, or the party administering the form.
- DO continue to reference the fact sheet provided on Fahe's website https://fahe.org/wp-content/uploads/2024/10/Fahe_FAQsforFamiliesandIndividualsCopingwithDisasters_2024.pdf
- DO encourage residents to apply for assistance via FEMA and any support available via state, local, and federal resources.
- DO encourage residents to keep ALL copies of receipts and documentation regarding their situation and any expenses involved related to the disaster.
- DO provide the optional **FEMA consent form/release of information** for residents to sign/enable sharing of info:
 - o FEMA consent form/release of information
https://www.fema.gov/sites/default/files/documents/fema_authorization-release-information-under-privacy-act-form.pdf
- DO provide information to residents about any current/regular programs, resources, and services available from Member organizations (rehab, etc.)