



Fannie Mae®

Supporting homeowners and renters during times of uncertainty



Fannie Mae's Here to Help program

Financial uncertainty is always stressful, whether it's a short-term setback or a long-term change. Regardless of the reason, assistance is available — free of charge — to help both homeowners and renters through the difficult period and get them on the path to a more stable future.

Call 855-HERE2HELP (855-437-3243) and speak to a HUD-approved housing counselor to navigate relief options and understand the steps to take to talk to their mortgage servicer.

Services are available in English, Spanish and other languages.

What kind of assistance can homeowners and renters expect?

- A personalized action plan to overcome their housing-related challenges.
- Budgeting tips, including help managing bills, credit cards, student loans, and other debt.
- Disaster-recovery help, including FEMA and insurance claims/denials and other support.
- Help communicating with their landlord, mortgage company, or assistance providers.
- Ongoing check-ins and coaching to help them succeed in the long run.

Scan for **additional resources**.



More information on relief options and our counseling services available at

fanniemae.com/Here2Help

Or call 855-HERE2HELP

